



Mediation Process

Mediation is a process for resolving disputes that allows people to be heard, to find common ground, and to create a solution that works. Our mediators help clients identify, communicate, and understand all parties' needs and goals. Our process aims to build solutions that address the real issues fueling the conflict. Mediators guide the conversation and provide tools to help problem-solve. They do not make decisions or create solutions for you. This is your process; make it worth your time.

What can I expect when I attend mediation?

By agreeing to participate in mediation, you take an important step toward resolving a dispute. The goal of mediation is to reach an agreement that all participants find reasonable and in their best interests.

What happens in a mediation session?

Each party gets a chance to talk about the situation from their perspective, without interruption, sometimes in the presence of the other party and sometimes with only the mediators present. The mediators will establish ground rules and guide participants through a process of communication. Some of the techniques may be familiar, such as "brainstorming", but the mediation process itself is indeed a unique experience. The mediators are there to help the parties decide what the important issues are, explore misunderstandings, illuminate listening techniques, and discover solutions.

What happens when we find a solution?

If an agreement is reached, a written agreement may be drafted and each party may sign the agreement. You may also take your agreement to attorneys for their review.

What can mediators do?

Mediations are facilitated discussions that give you both a chance to communicate your needs, concerns and goals. Your mediators will act as impartial third-parties, listeners and conversation guides; they will not act as judges, arbitrators, or decision makers. Any decisions made in mediation will be those agreed on by YOU - the mediating parties, and may be written into an agreement you can then file through the courts, and/or take to attorneys for their review.

What can mediators NOT do?

Six Rivers staff and mediators cannot give you legal or financial advice. When possible, we strongly encourage you to get advice from qualified professionals (e.g. attorneys, financial advisors, accountants, therapists) and come to the mediation prepared to discuss your needs and ideas for how to move forward.

Is mediation confidential?

Yes, Mediation is confidential and voluntary. Any conversations Six Rivers staff and mediators have with you or the other party will remain confidential. If at any point you or your mediators feel that mediation is not benefiting the situation, the process can be stopped. Prior to the mediation, you will be asked to sign a "Consent to Mediate" agreement to keep matters discussed in the mediation confidential. The mediators can review the agreement with you and answer any questions you may have. The agreement explains that the



mediators will not discuss matters covered in the mediation outside of the mediation, this includes requests for information from the courts.

How much time will mediation take?

Each mediation is different. Most sessions are scheduled for about 2- 2 1/2 hours. Speak to your mediator at the beginning of the session about taking breaks when needed. Sometimes it is necessary to schedule a follow up session.

How many mediators will be present?

Six Rivers uses a co-mediation model; there will generally be a team of two mediators. Sometimes new mediators observe.

Can I have my attorney, friend or other support person attend the mediation with me?

Six Rivers recognizes the value of having a client's attorney (or other support person, such as a friend or advocate) attend mediation. Our policy dictates that both parties must agree to the presence of attorneys or other support people in the mediation. In the event that both parties would like attorneys or support people to be present, our services coordinator will work to schedule a time that works for all. We request that attorneys and other support people follow guidelines that help the process move forward effectively and efficiently- we will share those guidelines prior to the mediation session.

What are the costs?

In general, mediations are \$175 per session, per party, and we offer a sliding scale for those with incomes that qualify, and we can also waive fees for those facing extreme financial hardship. **Each party is invoiced separately. We require either full payment or a Fee Waiver Application up front, prior to the mediation session. Please see our full Fee Schedule and Sliding Scale for more information. Some mediations are free, depending upon the program/funding source.**

Ok, I am interested in proceeding! What is the next step?

We offer a free phone consultation to answer questions, assess whether mediation would be the right fit for your situation, or to prepare for mediation. If it hasn't occurred already, one of our mediators will contact you soon to get more details and see if you and the other party want to move ahead with mediation.

Six Rivers Non-Discrimination Policy:

In accordance with Federal civil rights law, Six Rivers Dispute Resolution Center, its employees, and those participating in or administering programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity.

Any employee, board member, volunteer, contractor or client who believes that they have been discriminated against is strongly encouraged to report this concern promptly to the Program Manager, Executive Director or member of the Board of Directors.

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