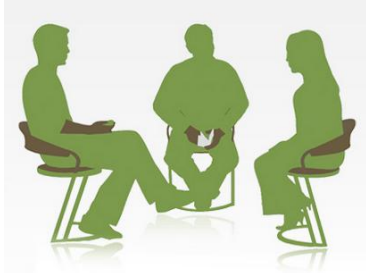


Creating Solutions through collaboration



Conflict is normal and inevitable - whether in the home, school, community, workplace, or place of worship. Leaders in all walks of life have a responsibility to help others work through their conflicts. The community based Basic Mediation Training that is being offered by Six Rivers Dispute Resolution Center is an opportunity to develop conflict resolution skills and contribute to nonviolent, non-adversarial dispute resolution in our community. With additional training, optional mediator certification is available through the DRC. Limited scholarship money may be available to those willing to commit to completing our one-year practicum program and serving as a volunteer mediator for an additional year. Scholarship applications will be required. For more information, contact Andrea Pacheco, Executive Assistant, or Marti Kantola Dane, Executive Director.

Six Rivers Dispute Resolution Center
PO Box 1594
Hood River, OR
97031
(541) 386-1283
www.6rivers.org



**40-HOUR BASIC
MEDIATION TRAINING**

**2018 COURSE DATES:
APRIL 13, 14, 20 & 21
(8AM - 5PM)**

APRIL 25 (5 - 8PM)

**APRIL 27 OPTIONAL STUDY
GROUP (9AM - 12PM)
& MAY 4 (8AM - 12PM)**

COLUMBIA RIVER GORGE

SIX RIVERS



40-HOUR BASIC MEDIATION TRAINING
APRIL 13, 14, 20 & 21 (8AM - 5PM), APRIL 25 (5 - 8PM),
APRIL 27 OPTIONAL STUDY GROUP (9AM - 12PM) & MAY 4 (8AM - 12PM)

Mediation is an increasingly popular way to resolve disputes effectively, confidentially, and out of court. In this 40-hour training, you will learn and practice the foundational skills required to become a neutral third-party mediator in any setting.

WHO WILL BENEFIT FROM THIS TRAINING

Teachers	Human Resource Staff
Counselors	Supervisors and Managers
Regulatory Agency Staff	Business Professionals
Attorneys	Customer Service Staff
Law Enforcement	Social Workers
Ministers	Sales People
Parents	Spouses/Partners
Community Members Interested in Volunteering for the DRC as Mediators	

WHAT IS THE DRC?

Six Rivers Dispute Resolution Center is a private, nonprofit agency founded in 2013. Our mission is to provide high quality, affordable mediation services to everyone in our community. We also serve as a training facility for people within our business communities, governments, schools, and elsewhere in the use of mediation as a peaceful and efficient means to resolving disputes. We are staffed by two employees and are energized by community volunteers who embark on a rigorous certification program. We need these community volunteer mediators, and we need you. This Basic Mediation Training teaches the skills necessary for mediation. Space is limited, and we suggest you register early. The DRC is a member of the Oregon Association for Community Dispute Resolution, the Oregon Mediation Association and Resolution Washington.

TRAINING COMPONENTS

Skills and Tools: Active Listening Skills and Techniques; Interest-Based Negotiation; Conflict Theories and Styles; Acknowledgement: Restating/Reflecting/Reframing; Communication Styles; Emotions and Needs; Issues and Interests; and Power Dynamics.

The Mediation Process: The Five-Stage Mediation Process: Mediator Opening Statements/Client Opening Statements/Agenda Building/Negotiations/Settlement and Closure; the Role of the Mediator; Mediator Ethics and Standards of Practice; the Uniform Mediation Act and its Requirements; Mediator Bias; and the Role of Diversity at the Mediation Table.

40 HOUR BASIC MEDIATION TRAINING REGISTRATION FORM

Tuition Cost

- Professional Certification Track \$795
- Volunteer Commitment* \$395

* Tuition is reduced by 50% by volunteering. More info is available at: www.6rivers.org/volunteers

Name

Organization Name

Address

City State Zip

Phone (h) (w) (c)

E-mail

Method of Payment: Checks payable to Six Rivers DRC

- Full Payment Enclosed
- \$50 Deposit Enclosed
(Balance Due by March 30, 2018)
- Credit Card or Debit Payment: Please pay online at www.6rivers.org/donate or visit the office to make a payment

Attendance at all five training dates is necessary for Mediation Practicum.

For Additional Information: Call 541-386-1283

Cancellation Policy: Course fee will be refunded, less a \$50 handling charge, if notice is received on or before March 30, 2018. Electronic confirmation along with directions to the training site will be sent one to two weeks prior to the training.

Mail or email to:
 Six Rivers Dispute Resolution Center
 PO Box 1594
 Hood River, OR 97031
office@6rivers.org